



# COVID-19 UPDATE

## **A message to our customers from the management team**

Please be assured we are vigilantly monitoring the COVID-19 situation and have precautions in place at all our properties on Kangaroo Island. We genuinely care for our guests and staff and the safety and security of all concerned is our highest priority. We will be adhering to the guidelines stipulated by SA Health and the South Australian Government for direction on food and beverage service. Social distancing measures will be in place.

## **Bookings**

You should have confidence when you make a booking.

We are closely monitoring the advice of the SA Health and the South Australian Government. The recommendations of these agencies are providing us with the appropriate health and safety measures for guests and our own staff.

## **Your stay**

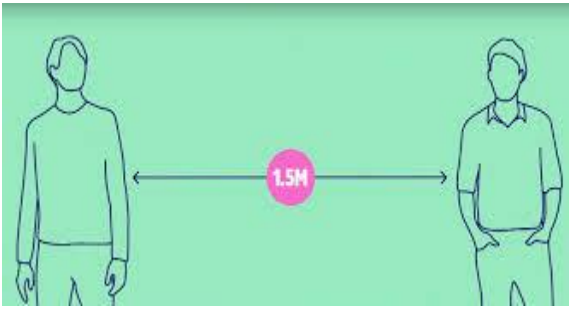
We have implemented comprehensive health & safety protocols across all our properties on Kangaroo Island, as per the advice of SA Health and the South Australian Government.

These protocols include:

- Staff receiving regular, ongoing updates pertaining to all the health and safety protocols.
- Food and beverage offerings comply with all relevant food safety recommendations.
- Increased frequency of cleaning our public areas with the continued use of disinfectant and hand sanitisers.

We will continue to adapt swiftly and thoroughly to ensure we provide all the necessary safety precautions. In this, we are confident that with the preventative measures in place we will reduce the risk of infection for our valued guests and staff.

These are very apprehensive times; however, we wish to thank you for placing your trust in us when you consider your future travel plans.



## SOCIAL DISTANCING

We ask that you adhere to social distancing requirements



## HAND SANITISER

Please sanitise as you arrive into our hotel or restaurant



## DINING AREA LIMITS

We have limits to how many people can dine in our dining area. See staff for more information



## ADDITIONAL HYGIENE PRACTICES

Our housekeeping professionals have put in additional hygiene practices, including increasing the frequency in which our public areas are cleaned. We will sanitise all high touch areas on a regular basis



## HANDS FREE SERVICE

Our team of hospitality professionals will ensure all measures are taken to offer you the best possible experience with minimal contact